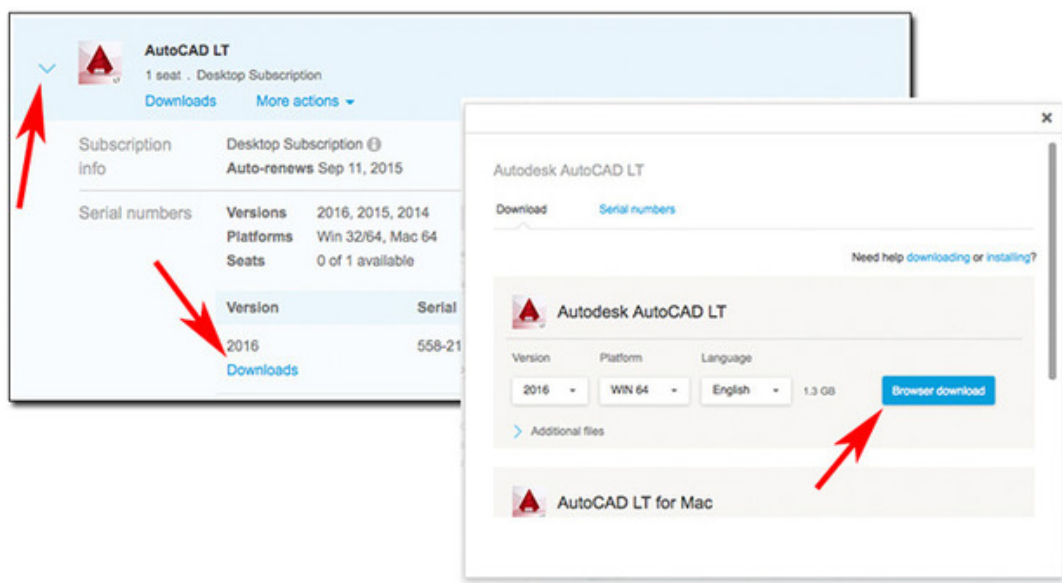


UPDATES AND RELEASES

Autodesk subscription and maintenance plan customers have access to the most recent version of Autodesk software when a new version is released during a contract term. See the general workflow for upgrading to a new version of your subscription software below. Product versions are independent of one another and are not "add-ons" to previous releases. You'll need to download and install the full new product version.

To install a new version of your Autodesk Software

1. Uninstall your current version: Uninstalling your existing Autodesk software helps avoid software conflicts and installation errors. Uninstall utilities are provided with most Autodesk software. Look in the Autodesk > [Product Name] folder.
2. Download your software: Sign into your Autodesk Account at manage.autodesk.com to access and download your new software. Look for the software you wish to download on the Products & Services list and click Downloads to activate the download pop-up window.



Note: Not all download methods may be available for every product, version, or operating system platform. See Download Methods for my Autodesk Account for more information.

3. Install your software: The Install Now option will download, decompress, and install your software in one continuous process and also assist with activation. If you used Download Now or Browser Download, launch the installation files you downloaded to begin installing your new version.
4. Activate your software: Some software requires you to enter the serial number displayed in your Autodesk Account. Other products may only require you to sign in with your email address and password for your Autodesk Account.

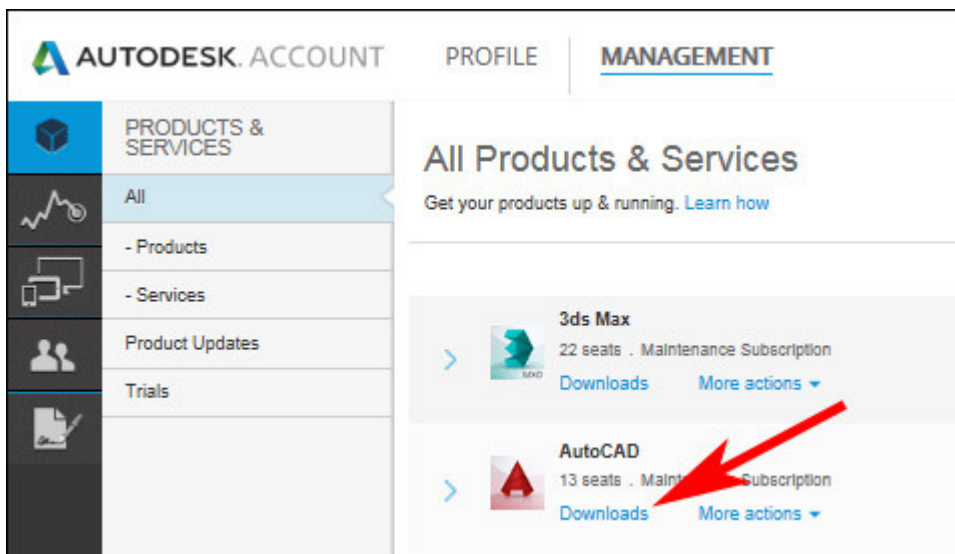
Install Updates, Add-ons and Enhancements

Autodesk product enhancements (service packs, add-ons, and extensions) are periodically released for some products to provide access to security updates, product features and extensions, and new technology planned for future versions. Maintenance and Subscription customers can download these product enhancements directly from Autodesk Account.

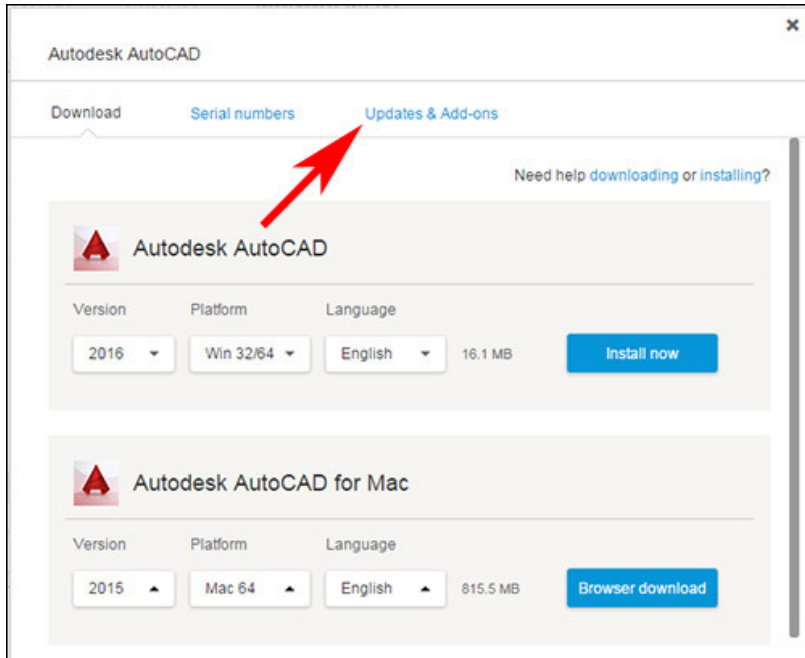
Downloading from Autodesk Account

To download product updates, add-ons and enhancements in Autodesk Account:

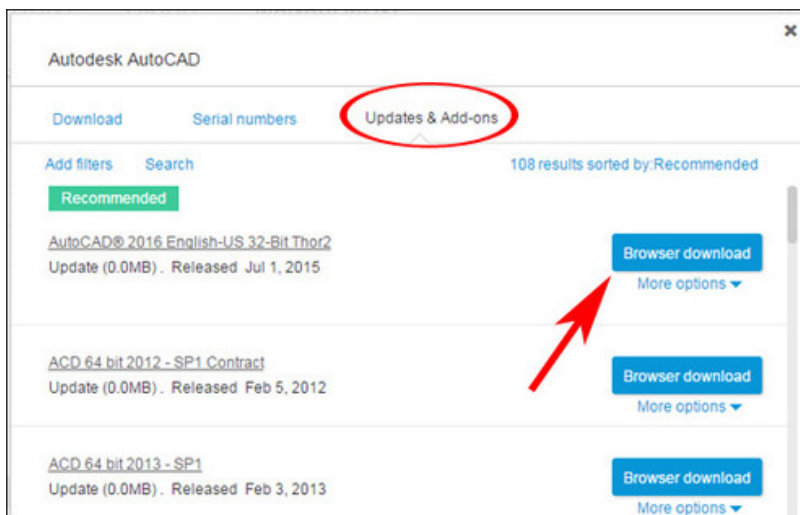
1. Sign into your Autodesk Account at manage.autodesk.com.
2. Click Downloads next to the product name to activate the download window.



3. Click Updates & Add-ons on the download window. 2. Click Downloads next to the product name to activate the download window.



4. Browse the list of available files and click the default download method to initiate a download.



5. Launch the downloaded file and follow the onscreen instructions for installation.

Home Use Software

Home Use gives companies the flexibility of allowing their employees to use Autodesk software products at home. The Home Use Rights Benefit allows an additional installation of a license on an employee's home computer in addition to installation on an office computer.

The product list below defines Home Use eligible products. Educational and Student Licenses are not eligible for Home Use.

Note: Not all products, maintenance plans and subscriptions are available in all languages or regions. Home Use Rights may not be available for all commercial licenses of products covered by Maintenance Plans, or for all subscriptions, in your Territory (as defined in your Maintenance Plan Agreement or Subscription Agreement).

Requesting a License to Use Software at Home

Subscribers can use their existing serial numbers or account information to activate software on home computers. Only one instance of the software can be active at any given time either at work or at home.

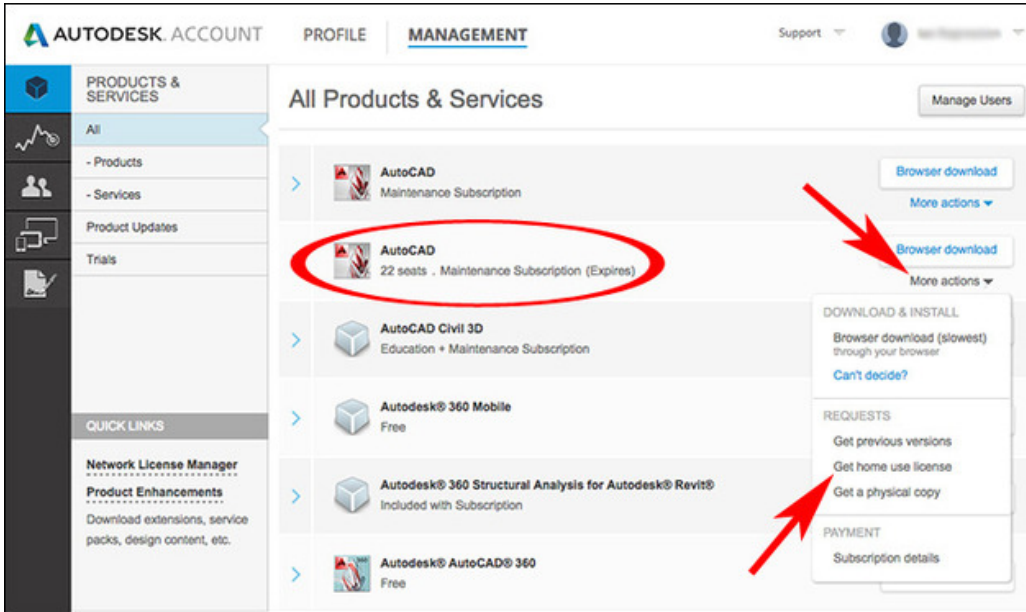
If customers with maintenance plans wish to add Home Use to network licensing, Contract Managers and Software Coordinators can request licenses in Autodesk Account.

Note: Home use is subject to certain conditions and may not be available for all software products or in all locations. See Home Use of Subscription Software FAQ and Eligible Products List for more information.

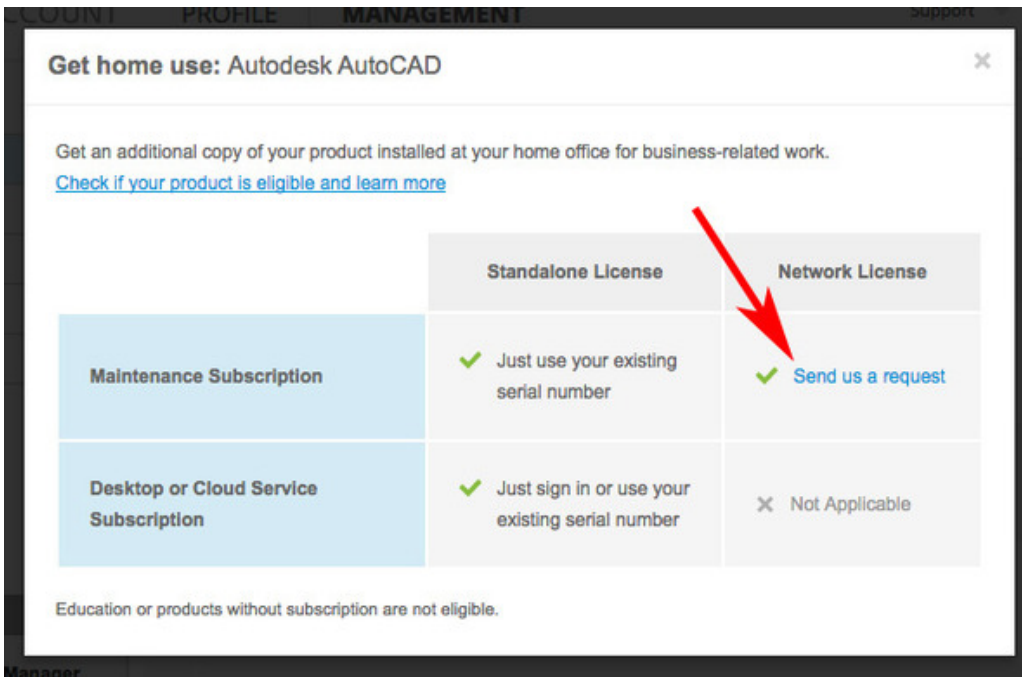
To request a Home Use license for a network (multi-user) license server

1. Sign in to your Autodesk Account at accounts.autodesk.com.
2. Select Management to view your Products & Services.
3. Locate the software title with maintenance plan and click the More actions link below the Download button.

4. Click the Get home use license link under Requests.

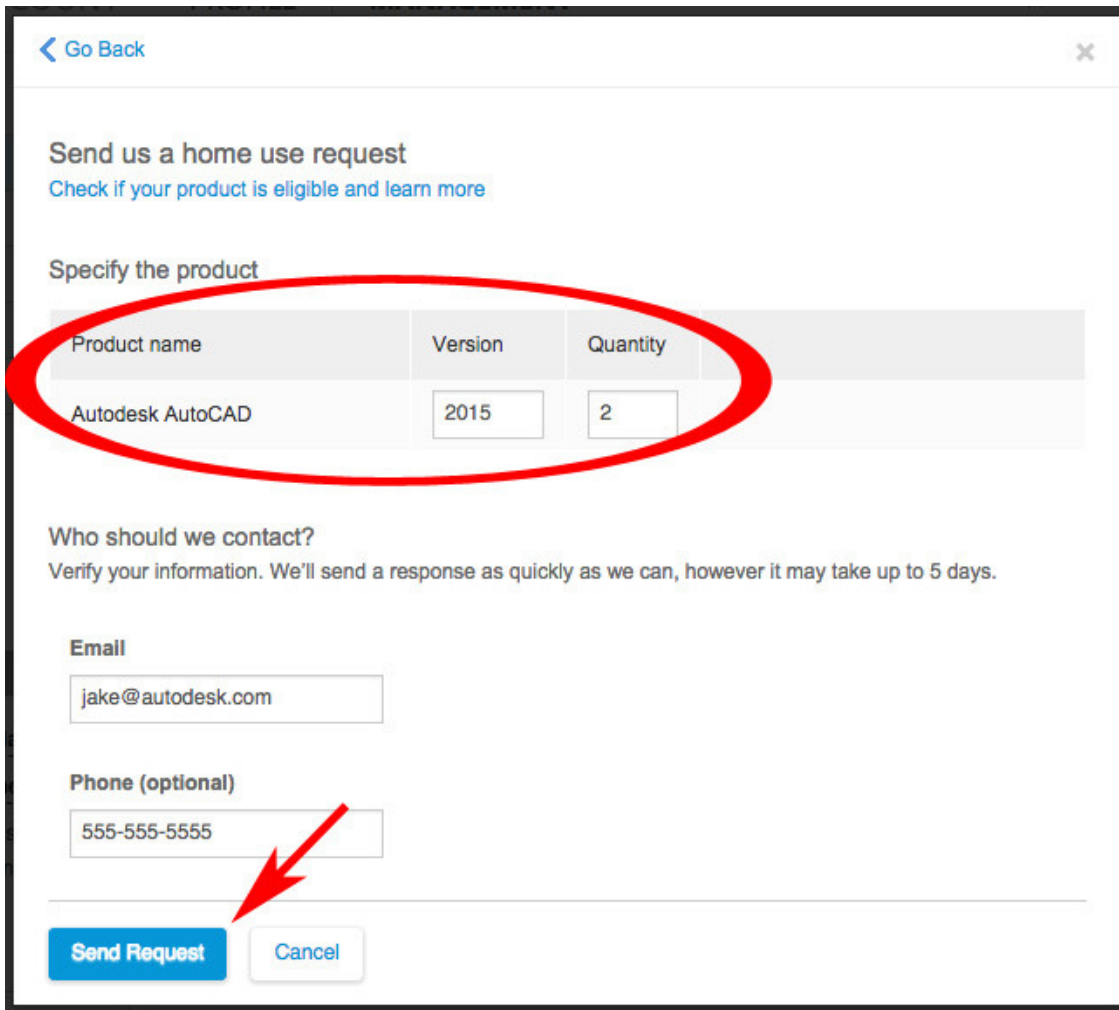


5. Click the Send us a request link under maintenance plan/Network License to activate the request form.



6. Enter the requested information and click the Send Request button:

- Version: Enter the version year for the software.
- Quantity: Enter the number of licenses you need. Number cannot exceed the number of current version licenses you have available.
- Contact Information: Enter an email address and phone number so we can provide the license file and contact you if we need more information.



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[Check if your product is eligible and learn more](#)

Specify the product

Product name	Version	Quantity
Autodesk AutoCAD	2015	2

Who should we contact?
Verify your information. We'll send a response as quickly as we can, however it may take up to 5 days.

Email

Phone (optional)

Send Request

Autodesk Home Use Rights

Home Use Rights is a benefit available to Autodesk subscriptions with multi-user access and maintenance plan customers. The benefit provides licenses for home use and allows employees to install and activate the software program at a home location away from the office for work related to business, personal education, or for training needs.

Subscriptions with single-user home use

All Autodesk software on a subscription with single-user access can be used from any computer. Subscriptions with single-user access are based on a Named User model, which allows you to install and use software on multiple computers and activate software online using an Autodesk Account user name and password.

Home Use Eligibility

Home Use for subscriptions with multi-user access and maintenance plan customers is not available for all products; refer to the Autodesk Home Use Product Eligibility List. In general, enterprise or server-based products (network only products) and those that do not require activation are not eligible for home use. Education and Not for Resale (NFR) licenses are not eligible.

Home Use Setup

The Products and Services tab of your Autodesk Account provides options to request a Home Use license depending on license type. Not all products are available in all languages or regions. Home Use is available only for the listed products in your region.

Maintenance plans and subscriptions with multi-user access (network) license

You can either check out a license from your network license server to use on your home computer, or request a companion stand-alone serial number for home use.

Subscriptions with single-user access licenses

Install your software on your home computer using your existing serial number and sign in with your Autodesk Account user name and password.

Global Travel Rights

Global Travel Rights are a benefit of maintenance plans and subscriptions which permits the use of products and services covered by those maintenance plans or subscriptions worldwide while traveling outside the country of purchase. For Global Travel Rights to be applicable, the maintenance plan or subscription must have been purchased in the individual or legal entity's Home Country**. Global Travel Rights are provided as part of the subscription or maintenance plan contract. There is no form to fill out or process required to enable the benefit.

** Home Country: A "home country" is the country or jurisdiction in which an individual resides or the country of incorporation for a company or other legal entity. Per the Global Travel Rights benefit, when purchasing licenses outside the home country, you may only use those licenses in the country of purchase.

Global Travel Rights Summary

Product or Service	Authorized Users***	Global Travel Rights**
Subscriptions to software products; perpetual software product licenses on a maintenance plan	Employee of purchasing legal entity	Product and service installation and access worldwide during an active contract term outside the country of purchase if purchased in home country.*
Subscription to A360 and other cloud services; A360 and other cloud services which are benefits of software product subscriptions and maintenance plans	Employee; Any other third party	Service may be accessed in any country worldwide during an active contract term if purchased in home country.*