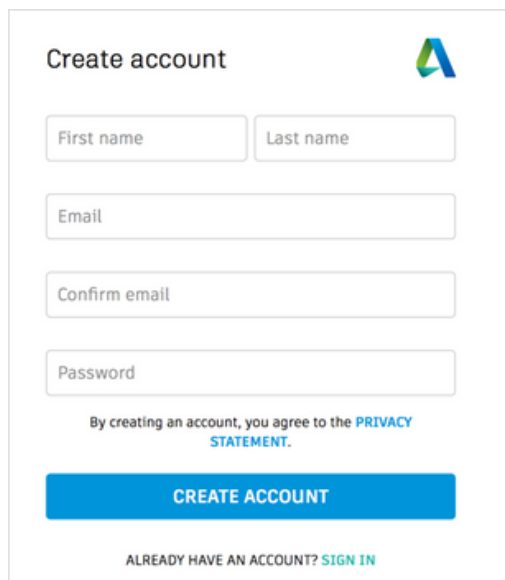


CREATING AN AUTODESK ACCOUNT

Creating an Autodesk Account is your key to accessing several Autodesk websites with a single sign-in. When you purchase software from the Autodesk Store, we'll help you create an Autodesk Account if you don't already have one. This gives you access to download software and manage your products and services.

To create an Autodesk Account:

Visit accounts.autodesk.com/register and fill in your name, email address, User ID, and password. You can use either your User ID or email address to sign in to your Autodesk Account.



The screenshot shows the Autodesk 'Create account' form. It features the Autodesk logo in the top right corner. The form includes the following fields: 'First name' and 'Last name' (two separate input boxes), 'Email', 'Confirm email', and 'Password'. Below the fields, there is a line of text: 'By creating an account, you agree to the [PRIVACY STATEMENT](#).' At the bottom of the form is a large blue button labeled 'CREATE ACCOUNT'. Below the button, there is a link: 'ALREADY HAVE AN ACCOUNT? [SIGN IN](#)'.

Note: If you have an existing Autodesk Account, this step is not required. See Autodesk Account Sign In FAQ for help accessing an existing Autodesk Account.

After I register and create an account, do I need to re-register for each website?

No. Your single sign-in account gives you access to the applicable websites using the same Autodesk ID and password. Your signed-in state is maintained as you navigate among these websites, although the session might time out after periods of inactivity.

Note: Some websites include separate site settings to configure preferences for features and functionality.

CREATING AN AUTODESK ACCOUNT

Sign in to your Autodesk account using your email address or user name and password. This article explains how to locate sign-in information if needed and troubleshoot any issues.

Locating Sign-In Information

If you've forgotten your user name, email address or password, you can retrieve them in the following ways:

I forgot my username:

If you've forgotten your user name, try using the email address where the confirmation email was sent for any recent software purchases. If you are able to log in, your user name is listed in the Security Settings section.

I forgot both my user name and the e-mail used to create my account:

To avoid losing access to products and services associated with your Autodesk Account, please do not create a new account. Contact us for help locating your Autodesk Account sign-in information. Provide a software serial number or subscription contract number if possible to help us locate the correct account.

I forgot my password:

Visit accounts.autodesk.com page, enter your email address, and click Next. Then click the Forgot? link. You will receive an email with instructions for changing your password.

I tried to reset my password but did not receive email instructions:

Check your Spam or Junk mail folders and add "autodesk.com" and "autodeskcommunications.com" as trusted email domains.

I changed my password and still can not sign in:

The password verification server could be busy or unavailable. Please allow a few minutes for information to sync and try again in a few minutes.

Change Your User Name or Email in Autodesk Account

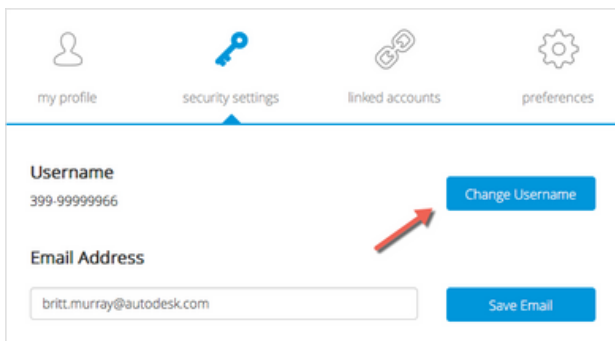
You can change your user name or email address in Autodesk Account security settings.

To change your user name:

Sign in to accounts.autodesk.com

Click Security Settings.

Click the Change Username button and enter a new name in the field.



Change user name option in Autodesk Account security settings

Click the Save Username button when you're done.

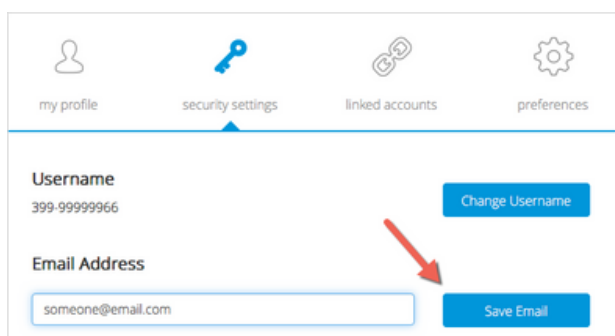
To change your email address:

Sign in to accounts.autodesk.com

Click Security Settings.

Click the Change Email button and enter a new address in the field.

Click the Save Email button when you're done.



Change email option in Autodesk Account security settings

Editing Your Autodesk Account Profile

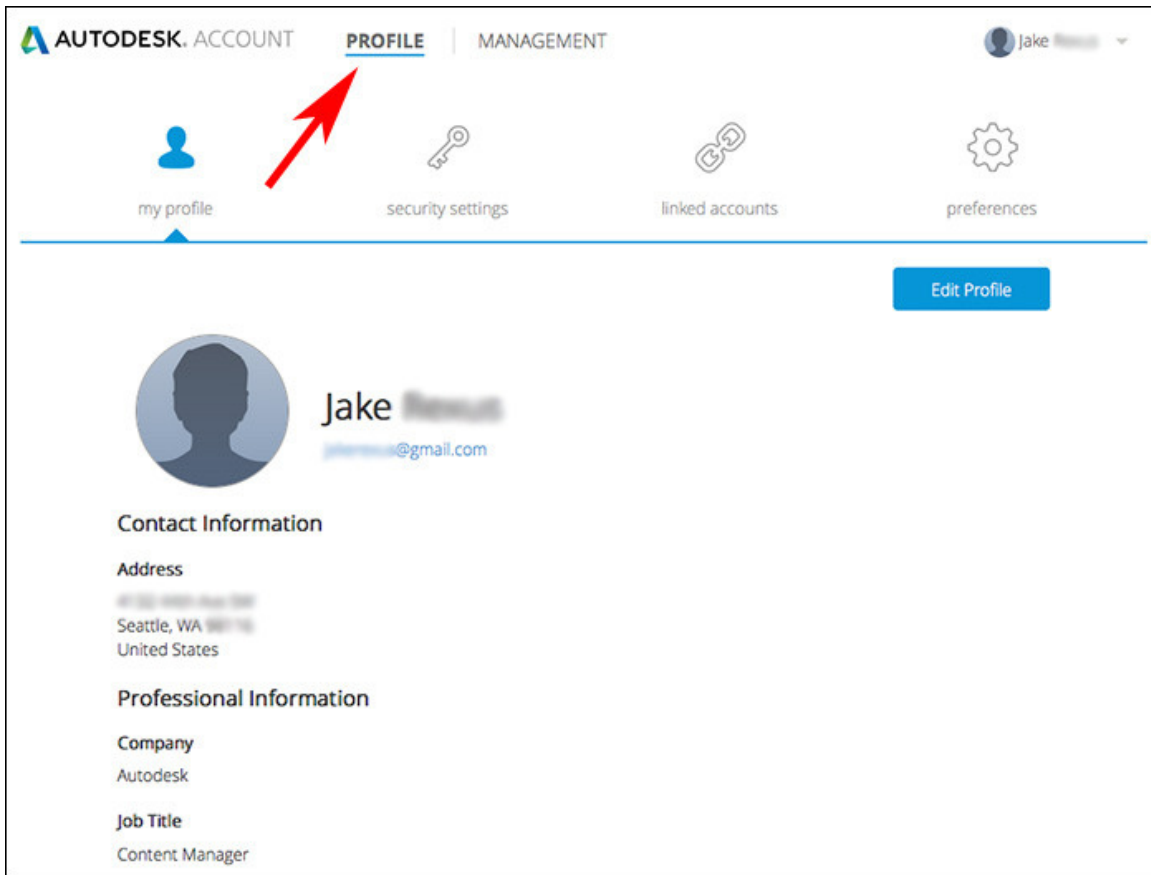
To change your Autodesk Account information, sign into your Autodesk Account, click the Profile tab on the menu at the top of the page and then choose from these options:

My profile: Update your name, contact, and professional information.

Security settings: Change your Autodesk ID, email address or password.

Linked accounts: A link can be established after you sign in to a supported Autodesk web application through a social provider.

Preferences: Update your default language and your email communication preferences.



Change Your Company Name or Address

To change your Company Name or Address, you must submit a signed, Company Address or Name Change Form. Any other personal information can be easily changed in your Autodesk Account profile.

Download the Company Address or Name Change Form (PDF)

Print, sign, and scan the form.

Complete the required fields in the Customer Service Assistance request.

Click Submit and Attach to attach the Company Address or Name Change form and open a support ticket.

Once we receive the complete, signed form, our Customer Care team will make the change to your account.